



Precision and you!

Zimmermann, Inc. has an opening at 30587 Century Drive, Wixom, Michigan 48393 40 hrs/wk. 9am - 5pm. M-F.

➤ Technical Service & After Sales Manager

RESPONSIBILITIES

Manage Field Service Technicians and independent contractors, including screen, hire and review worker performance, and develop and conduct training programs; install CNC 5 and 6 Axis, Gantry, and floor type milling machinery and accessories and systems such as KTC Knoll, Mayfran KMA, MQL, Blum, and Renishaw; modify and update equipment, conduct PLC changes; perform CNC 5 and 6 Axis geometry and laser calibration and periodic maintenance; reading schematics, electrical, pneumatic, hydraulic and trace signals; preparing machine acceptance procedures and supporting documentation; coordinate duties to be performed by customers, independent contractors, and vendors; train Machine Operators and Technicians on Siemens/Heidenhain/Fidia and Fanuc controls, operation, and preventative maintenance; use of indicators/test bars and CNC 5 and 6 Axis, Gantry interpolation calibration; electromechanical troubleshooting; program CAD/CAM based software CNC-5 and 6 Axis Gantry and floor type milling machinery and robots for CNC contouring, milling, and boring application with specific application for most model, tool and dies, for automotive and aircraft industries; manage and operate worldwide service hotline, a computerized system with webcam to conduct remote diagnostic techniques, online operation, error correction and guidance of a customer's machine and determine and assign Technician and tools and equipment for customer worksite; overall maintenance of our 13,500 sq. ft. building with 8,000 sq. ft. machine exhibit, spare parts space, and 20-ton crane; PM Maintenance schedule for forklift, air compressor, sprinkler system, and all other mechanical and electrical equipment; inventory tools and equipment to ensure min and max quantities for stock room; maintenance of the testing and

measurement equipment, laser, electronic levels, update, upgrades and certification; plan and manage installation of display machinery; coordinate with Service Administrator; and order spare parts, update service binders, files and invoices, and track expenses. Overnight travel required 40% of time, 7 days per trip to Western US/Mexico; two nights per trip in Midwest, 5 days to Florida and monthly day trips to Canada.

REQUIREMENTS

7 years (84 months) of experience as a Field Service Tech. or Field Service Eng., Mechatronics Eng. and/or Sales and Service Mgr. or combo. Experience must include: installation of CNC 5 and 6 Axis, Gantry, and floor type milling machinery and accessories and systems: (KTC Knoll, Mayfran, KOMA, MOL, Blum, and Renishaw); modifying and updating equipment, conducting PLC changes; performing CNC 5 and 6 Axis geometry and laser calibration and periodic maintenance; reading schematics, electrical, pneumatic, hydraulic and trace signals; preparing machine acceptance procedures and supporting documentation; training Machine Operators and Technicians on Siemens/Heidenhain/Fidia and Fanuc controls, operation, preventative maintenance; use of indicators/test bars and CNC 5 and 6 Axis, Gantry interpolation, calibration, and electromechanical troubleshooting; programming CAD/CAM based software and robots for CNC contouring, milling, and boring applications with specific application for most models, tool and dies for automotive and aircraft industries; and managing and operating worldwide service hotline conducting remote diagnostic techniques, online operation, error correction and guidance of a customer's machine to correct problems.

Applicants should apply via mail christine@zimmermann-inc.com. Include Reference #133847-23 w/resume. Zimmermann, Inc. is an equal opportunity/affirmative action employer.

THE WORLD'S LEADING HIGH-TECH SUPPLIER IN MECHANICAL/PLANT ENGINEERING

Zimmermann is your reliable partner for aluminum, composite and hard metal milling solutions, built in Germany - made for the USA. Our gantry milling machines and horizontal machining centers are used for the machining of large complex parts common in the aerospace and automotive industry. Our state of the art machines are designed and manufactured for the highest productivity with decades of experience. The North American subsidiary is located in Wixom, Michigan and is your trusted partner for excellent service, applications support and spare parts. Zimmermann Inc. is a subsidiary of F. Zimmermann GmbH in Germany, established in 1933.